



## **A guide for Parents whose Childminder uses the Baby's Days system.**

This guide has been written to help and advise Parents whose child is in care with a Childminder that uses the Baby's Days system.

The information detailed below should provide you with a better understanding of how the Baby's Days system works and why your Childminder uses it.

### **What is Baby's Days?**

Baby's Days is a complex yet simple to manage online Software Application for Childminders and parents, the system has been designed and developed to assist Childminders with the forms and paperwork involved around all areas of the EYFS – Early Years Foundation Stage, which includes the structure of Learning, Development and Care.

Baby's Days was designed and developed over a year with help from numerous Early Year Practitioners and is the most enhanced online software application of its type and ensures that your Childminder meets the required areas of the EYFS quickly, simply and efficiently.

Baby's Days is the only system available that allows you as a parent to connect to the system to view information relating to your child, for example you can connect to the system and view your child's daily diaries, photographs and even their overall progress and achievements.

In addition for the Childminder, communicating with you is a breeze, for example when they have created your child's daily diary, you will be sent an e-mail informing you that it is available online for viewing, you can then connect, view the diary and even leave notes on the system for your Childminder to read.

### **About Baby's Days.**

Baby's Days was launched in April 2010 after a year of design and development and has quickly become the most successful and widely used software application of its type used by hundreds of Childminders across the UK and the World!

Baby's Days is upgraded on a monthly basis to offer new features to both you and your Childminder, these upgrades incorporate features that benefit both parties and future upgrades will include video uploads allowing you to view videos of your child on the system, audio uploads allowing you to listen to your child talking about photographs on the system and much more.

### **Why Baby's Days?**

Baby's Days helps reduce the work load and paperwork that your Childminder must complete within their setting, the system transfers a large majority of their paperwork onto a live online system that is far more efficient than boxes of paperwork and much easier for your Childminder to use. In addition many of our customers state that by using Baby's Days they learn more about the EYFS and are able to monitor and track children's development and progress far more efficiently.

The intelligent system has been proven to save Childminders hours on paperwork, time consuming tasks such as creating a Child's diary through to monitoring a Child's progress now just takes a few minutes, there is no need for them to enter necessary data more than once as all areas of the system communicate with each other.

As a parent with a child in care with a Childminder using a Baby's Days system, you are now privileged to see far more information relating to your child than you ever could before.

### **What can I see on the system?**

Your Childminder can provide you with access to their Baby's Days system and once you connect you will be able to see data and information relating to your child, exactly what you will be able to see is determined by your Childminder, however, this could include the following areas:

**Daily Diaries** – Where you can view your child's daily diaries including a selection of information ranging from general activities to what your child ate, and even how many wet or soiled nappies they had that day!

**Photograph Galleries** – Showing a selection of photographs of your children, from the funny to the wow moments.

**Progress** – This section shows achievement dates, progress and observation notes and also photographs of their general development from birth to 5 years old.

**Policies** – Every Childminder has a selection of policies that will need to be agreed to and signed, Baby's Days makes this process easier for you and your Childminder.

**Permissions** – More information for you to sign, but they are just as important as the Policies, this allows you to quickly and easily agree and sign the permission forms for the Childminder.

**Invoices** – Baby's Days allows you to connect, view and print your weekly or monthly invoices from your Childminder.

### **How secure is Baby's Days?**

Baby's Days is the most secure online system of its type, unlike other systems available to your Childminder, every Baby's Days system is completely unique to just your Childminder, when they purchased their Baby's Days system we configured them their own personal system located on our secure cloud server based at our data centre in Manchester.

When you or your Childminder connects to this personal system you can rest assured that it is 100% impossible for any other customer's data to be seen on this system or, vice versa, for the data on this system to be leaked onto any other system.

In addition when you connect, you will only be able to see data and information related to your child, you will not under any circumstances be able to see any other child's data and likewise, no other parent on this system will be able to see any data relating to your child.

When you or your Childminder connects to the system all data transfer is encrypted, in other words while it is being sent from you or your Childminder's PC to the system it cannot be read during transmission.

In addition every Baby's Days system is monitored 24 hours a day and any possible attack or hack attempt on the system is blocked and reported to our live team.

### **Need more information?**

If you need further information about the Baby's Days system then please do not hesitate to contact us on:

**Freephone:** 0800 566 8516